



Parameters for Bureau Rating and Ranking (2015)

Criteria	Description	Points	OPR
Bureau Accomplishment	This will include ratings on physical (accomplishment of targets by MFO) and financial (utilization rate) performance of bureaus.	60	OASPP (physical) OASFM (financial)
Timeliness of Submission of Reports	This will measure the compliance of bureaus to requirements set by the DND and other agencies such as the DBM.	20	OASPP, OASFM, OASHR, OASAIL, MISS
Timeliness/ Completeness of Posting of Reports in Websites	This will measure the timeliness and completeness of posting of requirements set by the DND and other agencies such as the DBM in the bureau website.	10	OASFM, OASPP, OASAIL, OASHR, IAS
Client Satisfaction Rating	This will be derived from the surveys conducted by bureaus to gather the client's perception on the delivery of goods and/or services.	5	IAS, OASHR
Initiatives	This refers to the bureau undertakings to initiate reforms such as the adoption of the Performance Governance System, awards and other commendable actions.	5	OASPP
TOTAL		100	

